



Scoring Model:

If desired, the data collected can be compressed into a point-scoring system.

Here, results from subquestions asked regarding the various aspects (i.e. in a staff satisfaction study, all questions related to management staff, colleagues, working environment, infrastructure, wage/salary, security) are weighted and combined to determine the overall value of the aspect.

The points or scoring (what % of the maximum possible points is achieved) can be displayed:

- per aspect (i.e. satisfaction concerning infrastructure) and
- overall (i.e. satisfaction in general)

These values (i.e. "in the XY office, 89 from a possible 100 points were scored in the area 'Management Staff') are not only easy to portray, but also to monitor over time. For more indepth analyses, individual questions can be studied (tables, evaluation).